



LOGISTICS SOLUTIONS FOR INBOUND & OUTBOUND PARCELS

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iMCM G2™

January 2012 USPS Rate Change Upgrade Installation Guide

Document Version 1.2

January 20, 2012

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Read this section before starting this upgrade!

Starting with G2 version 8.37.01, a separate utility will need to be processed on G2 systems hosting a centralized or remote database. This utility will update those databases.

Please refer to [Upgrade Procedure: Centralized/Remote Databases](#) for instructions on how to do this.

1 Prerequisites

The following items are necessary prior to attempting to install the upgrade

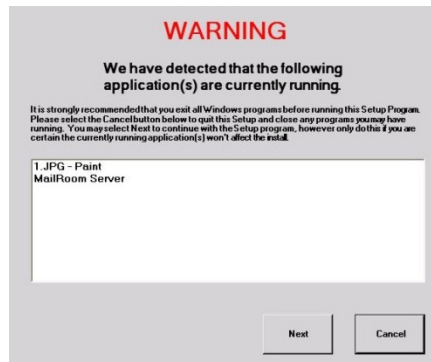
- G283701up.exe file downloaded from the Neopost Software website located at:
<http://www.solutions.neopost.com/software/resources/downloads/downloads-g-series-products/>
- System has a current Software Care for 2012
- System currently has version 8.36.00 or higher installed

2 Upgrade Procedure: Standalone / Client Systems

The instructions below are to be used on standalone or client systems connected to a centralized G2 database. For multi-station G2 systems, this upgrade needs to be performed on every G2 workstation—including G2 Network View systems.

To start the upgrade, perform the following steps:

1. Verify that G2 is shut down on the workstation. If this is a multi-station G2 system, verify all workstations have been shut down.
2. Copy the G283701Up.exe file to the system desktop.
3. Double-click on G283701Up.exe file to start the upgrade.
4. Depending on the security settings on the PC, a “Security Warning” may be displayed. If this occurs, select “Run”.
5. The upgrade will check if there are any open applications on the PC. If one is detected, the following notification will be displayed. If this occurs, select “Cancel” to stop the installation, exit all of the open applications, and restart the installation.

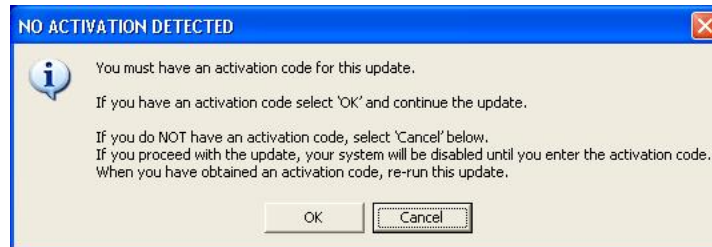


NOTE: The open applications shown in the example below will be different than what is displayed on the system you are installing on. The example is for reference only.

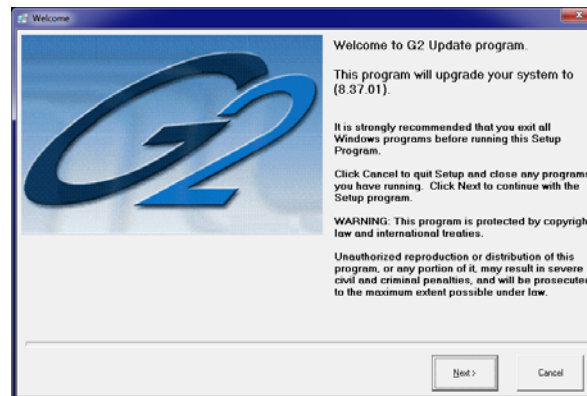
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- The upgrade will now perform a check to see if the installation has a current Software Care contract for 2012. If one is not detected, the following message is displayed. If you have an activation code, select "OK". Otherwise, select "Cancel" to abort the upgrade.

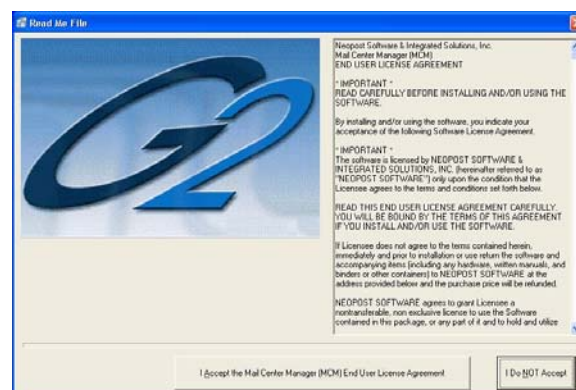
If you choose to continue, the G2 system will be disabled until a valid activation code is entered. A valid activation code will only be provided if Software Care has been purchased for 2012.



- Select "Next" on the following screen.

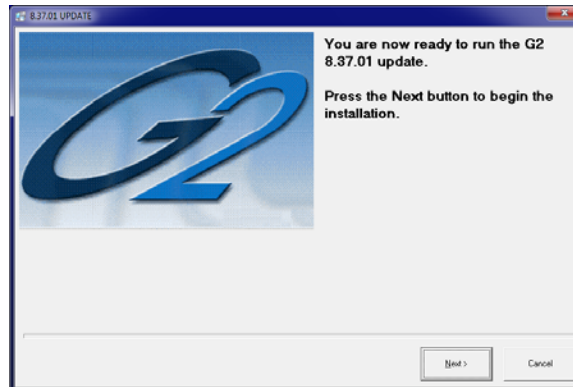


- The End User License Agreement (ELU) will now be displayed. Upon reading and accepting the terms of the license select "I Accept the Mail Center Manager (MCM) End User Agreement).

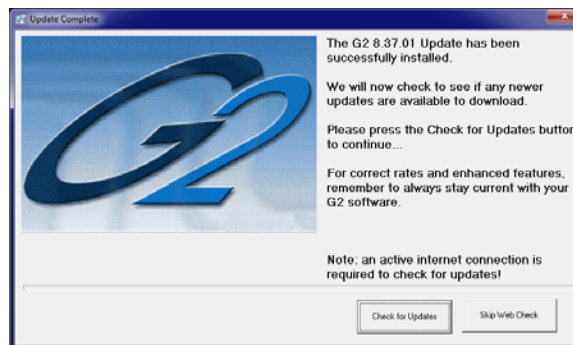


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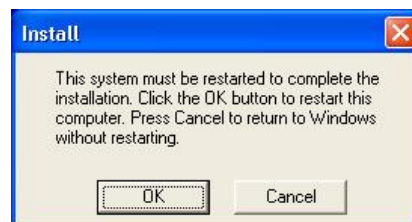
9. Select “Next” on the following screen.



10. Once the upgrade is complete, the following will be displayed. Select “Skip Web Check”.



11. Upon completion of the upgrade, the system will need to be restarted. Select “OK” to restart the PC.



3 Upgrade Procedure: Centralized/Remote Databases

The following procedure is only needed on multi-station systems that have a centralized dedicated SQL server housing the database.

When an upgrade is performed on one or many G2 systems, an update to the SQL database is often fired off during that process. This update either adds to or modifies the following data:

1. Rate charts
2. Country code charts
3. Zip-to-Zone charts
4. Any necessary changes for new features or bug fixes

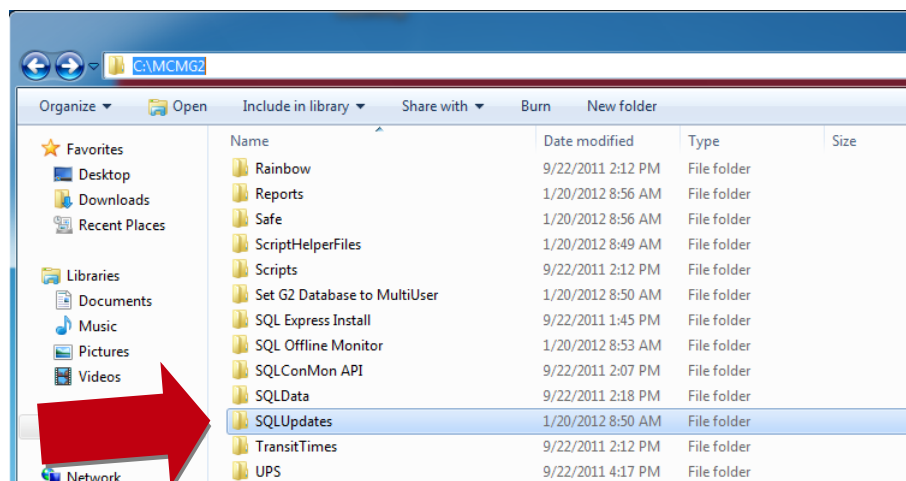
Most typical G2 installations will upgrade with no issues. But, there are exceptions. The most common exceptions are:

1. The SQL database is hosted by the customer in their database repository/server
2. It is a G2 system that hooks to a remote database
3. It is a G2 system that migrated from SQL Server 2005 to SQL Server 2008

Starting with G2 version 8.37.01, a separate utility will need to be processed on G2 systems hosting a centralized database. Performing this “SQL Update Procedure” will perform the necessary updates.

3.1 SQL Upgrade Procedure

After the upgrade for G2 8.37.01 has been performed, the utility needed to upgrade a centralized or remote G2 database can be found on any G2 client located within the C:\MCMG2\SQLUpdates directory.



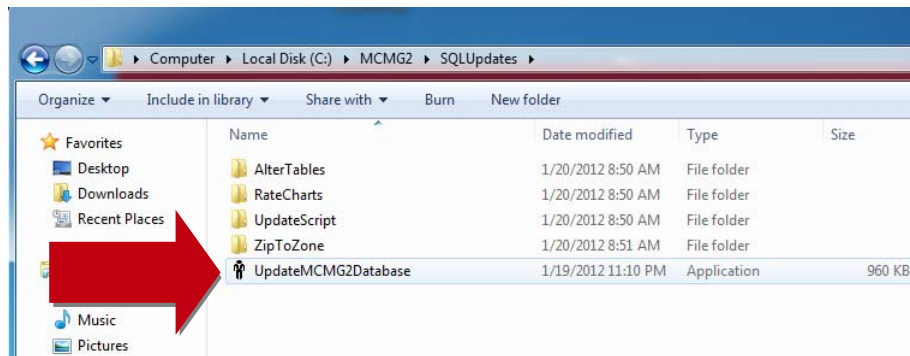
The entire “SQLUpdates” directory will need to be copied to the dedicated SQL server.

Once the directory has been copied to the dedicated SQL Server system, perform the following steps to update the G2 database.

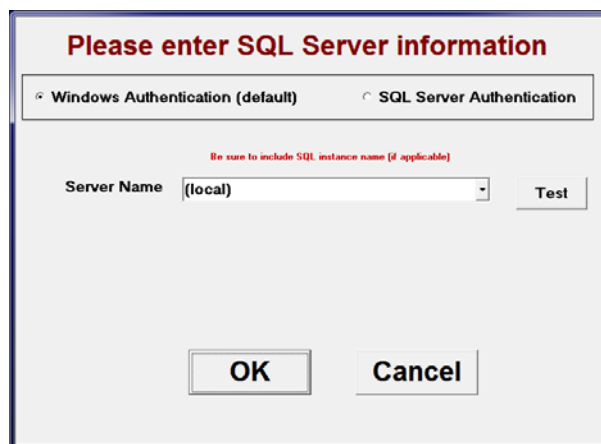
1. Open the “SQLUpdates” directory.

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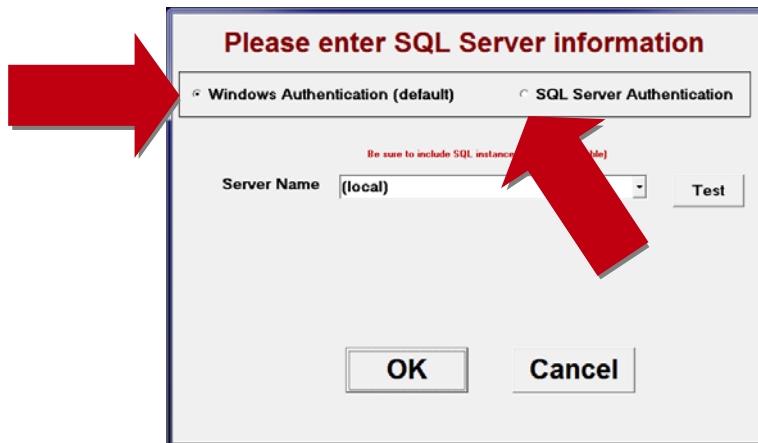
2. Double-click on the “UpdateMCMG2Database.exe” to start the update procedure.



3. The first step in the update procedure is to tell it where to find the SQL Server that’s hosting the G2 database. The following prompt will appear.



4. Select either “Windows Authentication” or “SQL Server Authentication”. This varies and depends on how SQL Server’s login was configured.



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5. Click on the drop-down for "Server Name" A list of any SQL Server instances that are on the network will be shown. Select the SQL Server instance that the G2 database is attached to.

Please enter SQL Server information

Windows Authentication (default) SQL Server Authentication

Be sure to include SQL instance name (if applicable)

Server Name: (local) [dropdown menu open showing list of instances]

Test

OK Cancel

6. If SQL Server Authentication was selected, type in the User ID and Password to that SQL Server instance. If Windows Authentication was selected, proceed to the next step since this step does not apply.

Please enter SQL Server information

Windows Authentication (default) SQL Server Authentication

Be sure to include SQL instance name (if applicable)

Server Name: WIN-C910TEU3GH1\MCMG2 [dropdown menu]

User ID: sa

Password: MOSMcmG2

Test

OK Cancel

If this is a G2 database using the same credentials, those credentials are "sa" for the User ID, and "MOSMcmG2" for the Password (without the quotes).

7. Click "Test" to verify that the credentials are good.

Please enter SQL Server information

Windows Authentication (default) SQL Server Authentication

Be sure to include SQL instance name (if applicable)

Server Name: WIN-C91OTEU3GH1MCMG2 Test

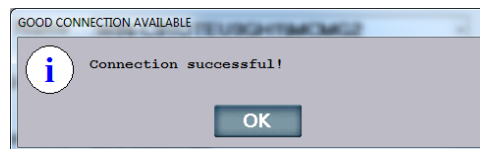
User ID: sa

Password: MOSMcmG2

OK Cancel

8. A message box should appear if they are. Select "OK".

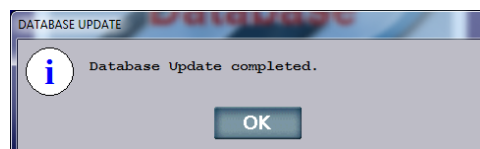
Note: If the connection is not successful, the most likely culprit is that the login credentials are incorrect. Check the credentials and try again.



9. After "OK" is selected, the SQL Update Procedure will start. This process takes approximately up to 5 minutes before it's finished.



Once it's complete, a message box will appear to confirm it's done. Select "OK".



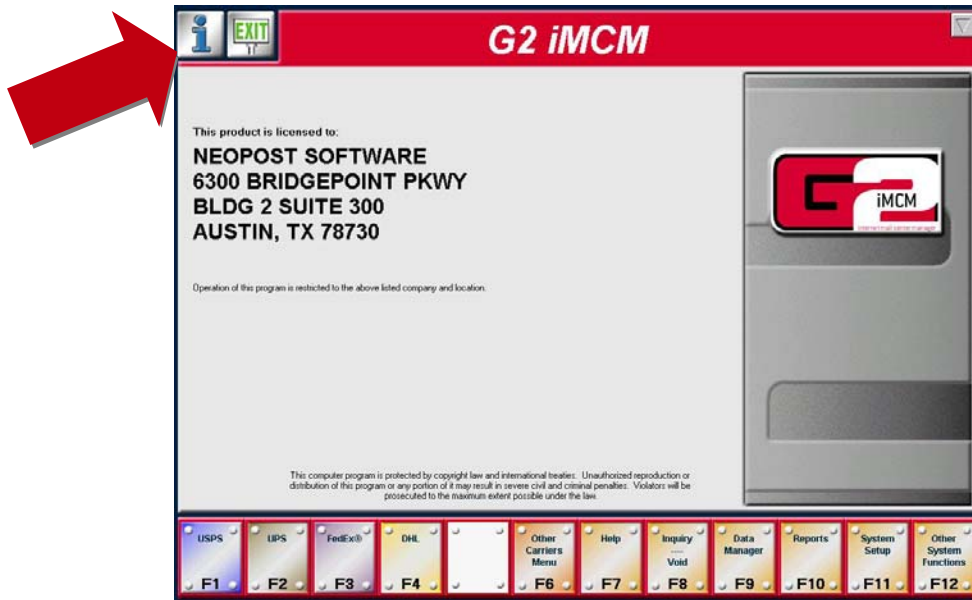
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4 Verify the G2 Version

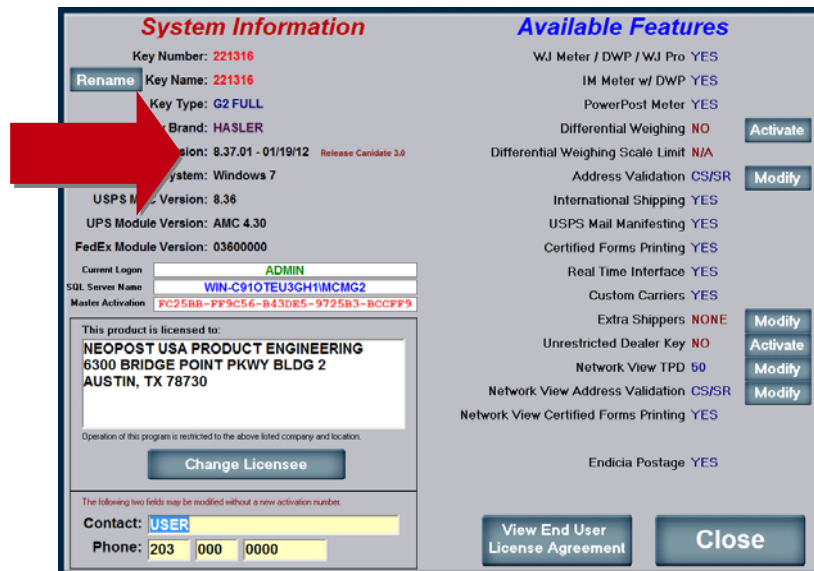
To verify what version is installed, perform the following steps:

1. From the G2 Home Screen, select the “i” button to display the system information.

| Note: The following screens are from the Neopost branded iMCM and are for reference only.



2. Verify that the version installed is 8.37.01.



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Revision History

Version	Date	Author	Description
1.0	December 28, 2010	Mike Bigica	Document Created
1.1	December 23, 2011	Mike Bigica	Updated for 2012 UPS/FedEx RC
1.2	January 20, 2012	Mike Bigica	Updated for 2012 USPS RC